

REGULAR SESSION –WEDNESDAY, NOVEMBER 3, 2021

STATE OF KANSAS)
) SS
CITY OF KANSAS CITY)

The Board of Public Utilities of Kansas City, Kansas (aka BPU, We, Us, Our) met remotely in Regular Session on Wednesday, November 3, 2021 at 6:00 P.M. The following Board Members were on the teleconference: Robert L. Milan, President; Mary Gonzales, Vice President; Rose Mulvany Henry, Secretary; Jeff Bryant, Thomas Groneman, and Ryan Eidson.

Also on teleconference: William Johnson, General Manager; Angela Lawson, Deputy Chief Counsel; Lori Austin, Chief Financial Officer/Chief Administrative Officer; Jeremy Ash, Executive Director Electric Operations; Johnetta Hinson, Executive Director Customer Service; Steve Green, Executive Director Water Operations; Jerry Ohmes, Executive Director Electric Supply; Dong Quach, Executive Director Electric Production; Jerry Sullivan, Chief Information Officer; David Mehlhaff, Chief Communications Officer; Randy Otting, Director Accounting; Dennis Dumovich, Director of Human Resources; Robert Kamp, IT Project Manager; and Patrice Townsend, Director Utility Services.

A tape of this meeting is on file at the Board of Public Utilities.

Mr. Milan called the Board Meeting to order at 6:00 P.M. He welcomed all that were listening to or viewing the meeting. He stated that the Board felt it was necessary to offer the use of technology for staff as well as for the general public. Those wishing to offer comments during the Public Comments section could click on the raised hand feature at the bottom of the application or window or press Star 9 and be connected by phone. As always, the public could email or call the BPU with any concerns. The agenda could be found on the BPU website. If they were using Zoom, it would appear on their screen. Mr. Milan introduced himself and the other Board Members along with the General Manager, and Legal Counsel.

Roll call was taken and all Board Members were present via teleconference.

Item #3 – Approval of Agenda

A motion was made to approve the Agenda by Mr. Bryant, seconded by Mr. Eidson, and unanimously carried.

Item #4 – Approval of Work Session Minutes of October 20, 2021

A motion was made to approve the minutes of the Work Session of October 20, 2021 by Ms. Gonzales, seconded by Ms. Mulvany Henry, and unanimously carried.

REGULAR SESSION –WEDNESDAY, NOVEMBER 3, 2021

STATE OF KANSAS)
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Item #5 – Approval of Regular Session Minutes of October 20, 2021

A motion was made to approve the minutes of the Regular Session of October 20, 2021 by Mr. Bryant, seconded by Mr. Groneman. and unanimously carried.

Item #6– Public Comments

Ms. Louise Lynch, 737 Miami Ave., commented on the recent election and spoke to the Board regarding assisting people with medical devices.

Mr. Beto Lugo with Clean Air Now, said he would be sharing a report on equity and public participation in the upcoming weeks.

Item #7 – General Manager / Staff Reports

- i. *Utility Disconnects Update:* Ms. Johnetta Hinson, Executive Director Customer Service provided an update on the lifting of the moratorium and a modified collection process.

Ms. Hinson answered questions from the Board.

- ii. *New BPU Bill Design Update:* Ms. Hinson spoke about the new BPU bill design program which launched on October 11, 2021. Customer feedback had been positive and the new bill process was working well.

Ms. Hinson addressed comments from the Board.

- iii. *2021 Third Quarter Financials:* Ms. Austin, delivered a PowerPoint presenting the 2021 Third Quarter Financials to the Board. (see attached)

A motion was made to approve the Third Quarter 2021 Financials as presented by Ms. Gonzales, seconded by Mr. Eidson, and carried unanimously.

- iv. *Marketing/Communications Quarterly Report:* Mr. David Mehlhaff, Chief Communications Officer, gave the Board an update on the Marketing and Communication team’s efforts which included:
 - Community groups are beginning to meet again so he had been getting out to give updates on the utility’s different programs and services.

REGULAR SESSION –WEDNESDAY, NOVEMBER 3, 2021

STATE OF KANSAS)
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- The next BPU Connection would be out before the holidays.
- The focus for 2022 would be toward more civic outreach, letting the public know about things like our community solar farm.
 - They were looking at ways to enhance the Key Accounts program so as to focus on the needs of high usage customers.
 - They would be promoting energy and water efficiency through customer education and outreach.
- Web communications statistics to show customer usage of the BPU website.

Mr. Johnson added that they were working on a text message capability project. It could provide outage information updates as well as give the customer ways to text an outage message to us. It could also provide account status messages to customers.

- v. *Miscellaneous Comments:* Mr. Johnson said they would continue to move through the budget process with the Board.

He asked the Board to think about when they may feel comfortable having in-person Board meetings.

He also congratulated Mr. Groneman and Ms. Gonzales on their election results.

Item #8 – Board Comments

Mr. Eidson had no comments.

Mr. Groneman thanked everyone for their informative presentations. He also congratulated Ms. Gonzales.

Mr. Bryant congratulated Mr. Groneman and Ms. Gonzales.

Ms. Gonzales congratulated Mr. Groneman and thanked all for the support.

Ms. Mulvany Henry congratulated Mr. Groneman and Ms. Gonzales.

Mr. Milan congratulated Mr. Groneman and Ms. Gonzales and also thanked everyone for their presentations

REGULAR SESSION --WEDNESDAY, NOVEMBER 3, 2021

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Item #9 – Adjourn

A motion was made to adjourn the Regular Session at 6:53 P.M. by Mr. Groneman, seconded by Ms. Gonzales, and unanimously carried.

ATTEST

Signed by:
Rose Mulwany Henry

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Secretary

APPROVED:

Robert M. ...
President